

TEM PERFORMANCE MACHINE SHOP

430 Aaron St

SUITE A

Cotati, CALIFORNIA, 94931

BUSINESS: 707-252-7907 CELL MESSAGE: 707-337-8235

Thank you for contacting us about your Cam Caps; please review the following details:

We recommend you do not ship USPS (they have been lost and delayed, and we can not assist you with the tracking). We highly recommend you use UPS, FedEx, or a similar shipping service that you can track and hold responsible for problems.

Charge for a pair, meaning Two Cam Cap Repairs: \$650.00 plus shipping. We phone or email you once we receive your caps.

Payment is preferred via check or credit card prior to us shipping them back to you; however, we are unable to quote exact shipping until we are prepared to return them to you.

When shipping, please wrap them and place a document with your Name, Address, Phone Number, Email information INSIDE BOX.

We will contact you upon receipt of your caps to discuss the best payment method for both of us. If you have not heard from us within a reasonable amount of time, it is possible that your item was lost; please contact your shipping service. A 3.5% convenience fee will be added to customers who pay via credit card.

Note: if we receive your caps in the morning (Monday - Friday), we turn around and ship them back to you that same weekday. IF they arrive after 12:00 noon PST, then they will be repaired and shipped out the next business day. We are not open on weekends. Please ship accordingly. We encourage you to phone or email advising us that you have sent us a package so we can look for it and schedule accordingly, however not entirely necessary as long as you have enclosed your contact information INSIDE the box.

**Sincere Thanks,
The Olivier's at TEM Performance Machine Shop**

Rich@TEMperformance.com / Leti@TEMperformance.com / Chris@TEMperformance.com